

OYF | KENSINGTON

CODE OF CONDUCT

1. Respect - of oneself and everyone in the surrounding environment (studio staff, instructors, other members).
2. Kindness - be kind, leave judgment and negativity at the door.
3. Tolerance - understand that we are all unique, respect everyone's capabilities and limits, keep opinions to yourself or contact the studio via email to discuss any concerns.
4. Professionalism - allow the instructor to lead the class and manage our policies & procedures, do not interrupt class or make negative/personal comments.
5. Honesty - be honest with yourself whether you have any limits today (sick, etc).
6. Integrity - upholding these policies inside and outside of the studio, stay humble.
7. Acceptance and welcoming of all humans - this is a safe space for all who come. There is zero tolerance for drama, gossip, or anything in between. Come here to de-stress, do not bring or create stress.
8. Members are expected to address concerns about pricing, policies, comparisons to other studios, or any issues privately with management, rather than publicly or on social media. Open criticism or public defamation of the studio, staff, or other members may result in warnings, suspension, or termination of membership to maintain a positive environment for all.
9. We strive to create a safe and welcoming space for relaxation, fitness, and community. Any form of hostility, inside or outside the studio, will not be tolerated. While we are not responsible for the behavior or actions of our members, we are here to support a positive environment. If you ever feel unsafe or threatened, please inform us immediately, as well

as any authorities you feel should be involved. Together, we can ensure a respectful and supportive space for everyone.

10. Upholding the law, as well as Studio and Oxygen Corporate Policies, found here: <https://oxygenyogaandfitness.com/privacy-policy/>

The Code of Conduct is our promise to you and is expected in return from our Members, visitors and guests. There is a zero-tolerance policy for written, verbal or physical abuse. We reserve the right to refuse service to anyone that is mistreating anyone on our premise, including via text, email or phone communication. Violating the Code of Conduct may result in the immediate termination of membership without a refund. Please be kind.